

### **FAQs**

### When is the Blue All Over Fun Run From Home taking place?

We're encouraging you to do your 5km Fun Run between Monday 22<sup>nd</sup> - Sunday 28<sup>th</sup> June, but if that's not suitable, no problem! Please do go ahead and take part whenever you can!

### Why is the event not taking place at Ibrox?

Unfortunately, the current climate has made it extremely difficult for us to reschedule the event in 2020. Between health and safety around COVID-19, and the likelihood that social distancing and restrictions to mass events will be with us for a long time, we will be unable to host the event for our wonderful 650 runners until 2021 - when we plan to host our event as usual!

Additionally, and most importantly, the health and safety of our supporters, staff and volunteers is paramount.

Like most charities, the Foundation has been severely impacted by COVID-19, most visibly with cancellation of fundraising events and temporary suspension of most community programmes. We are working hard to prepare for the resumption of many of our activities in the community and in support of our charity partners as soon as it's safe to do so, and are therefore hoping that our supporters will continue to support the Foundation by embracing the Blue All Over Fun Run From Home. Find out more about how the Foundation has been impacted by COVID-19 in the recent update from our Director, Connal, HERE.

### Can I do my run around Ibrox anyway?

The health and safety of all our Fun Runners and colleagues at Ibrox stadium is paramount. We are therefore actively discouraging participants from completing the event around Ibrox stadium. Additionally, there is currently work taking place at the stadium, which is expected to take place until mid-August. We apologise for any disappointment this might cause!



### How do I take part as someone who was signed-up to the Blue All Over Fun Run 2020?

Great to have you onboard! To confirm that you'd like to take part in the event, please complete <u>THIS SURVEY</u>. Thank you!

### How do I take part as someone who <u>wasn't</u> signed-up to the Blue All Over Fun Run 2020?

Thank you for joining the Blue All Over Fun Run From Home team – we're delighted to have you onboard! As you didn't register for the event initially, you do not need to take part in the survey. Simply fill in a fundraiser agreement <u>HERE</u> to start your fundraising and take part between 22 and 28 June! Thank you!

### I'm taking part! What happens with my fundraising?

Brilliant! If you're taking part 'From Home', you can still donate your fundraising in the usual way. We'd recommend doing this online via a JustGiving site for ease, however if you're collecting money please use our sponsor form which can be downloaded HERE and be sure to practice social distancing with donors! If you would like some support on setting up your JustGiving page, click HERE. Thank you!

## I'm taking part, but I'd also like to pay my registration fee for 2021's event to support the Foundation further - how should I go about that?

We can't thank you enough for considering donating a second registration fee to us - it'll make a HUGE difference! The standard registration fee is £10 and we'd recommend donating this to us via our website. You'll find a 'donate' link at the top of our home page at <a href="https://www.rangerscharity.org.uk">www.rangerscharity.org.uk</a>. Thank you again!

# What if I don't want to take part in the Blue All Over Fun Run From Home, but I'd like to carry my registration over to 2021's event?

No problem - we understand that this might not be the event you hoped for. Simply let us know by completing our survey in the relevant way. You can access this <u>HERE</u>.



## I don't want to take part in the Blue All Over Fun Run From Home - so what happens to the money I've already raised?

If you have already begun fundraising for the Blue All Over Fun Run 2020 and would not like to take part in the event 'From Home', you must contact your donors to let them know.

We would be delighted to still receive your donations, as they will go a long way in supporting our work both locally and around the world, however, you must first have gained permission from your donors to still donate this, despite not taking part.

If your donors would like their fundraising returned, and you have collected this in cash, please make the arrangements whilst following social distancing rules. If you have collected this money via an online page, please copy and paste your page URL into our survey so we can make the arrangements. You are asked about this in Q4.

Please complete the survey **HERE**.

# I don't want to take part in the Blue All Over Fun Run From Home OR next year's event - can I get my registration fee back?

We'll miss you! But if you are already 100% sure that you would not like to take part in the event next year, and you would like to have your registration fee returned you can request this in Q7 on our <u>survey</u>.

However, you are also given the option to donate this registration fee to the Foundation, in support of our work within the local community and beyond.

## What if I can't make the 2021 date, which is yet to be announced? Can I then get my registration fee back?

We know that life is busy and you may have plans on the (yet to be announced) 2021 date - possibly one of your many rearranged wedding invites..!?



If that unfortunate occurrence does happen, simply email us at <a href="mailto:rangerscharity@rangers.co.uk">rangerscharity@rangers.co.uk</a> to let us know that you're no longer able to attend. Our team will give you the option to either claim back or donate your registration fee.

# What if some people in my registered group would like to take part in the Blue All Over Fun Run From Home, but some others do not?

We know it can be tough organising groups - so no problem! In Q5 of our <u>survey</u>, you will be given the chance to list which people in your group will be taking part. If someone isn't running, just leave them out!

### What is a True Blue Hero and how do I become one?

Anyone can become a True Blue Hero by raising £100 or more for the Rangers Charity Foundation in one season. To say a big "thank you" for your hard work, you'll be invited along to Ibrox for a special ceremony with a Rangers First Team player, where you will receive a medal.

However, unfortunately we cannot guarantee when your reception will take place, as COVID-19 has delayed many existing True Blue Hero receptions. We'll let you know as soon as it's time to join us at Ibrox, and we thank you in advance for your patience!

### I'm taking part, but I've not started my fundraising yet! How do I do that?

It's never too late to get going! We have a whole host of tips on fundraising, including how to set-up your JustGiving page - take a look <u>HERE</u>.

We'd also recommend showing your potential donors our most recent Annual Review, to give them an idea of how their money makes a difference! You can view and share this HERE.

#### I'm taking part! What else can I do to get involved with the event this year?

Just taking part and fundraising is brilliant in our eyes! However, there's a couple other things you can do to help make the event a big success!!



Why not get dressed up? We love to see all your outfits at the Blue All Over Fun Run, and we'd love it if this year was no different! Let's see your colours across social media using #BlueAllOver20!

If that wasn't enough to get you excited, our volunteer Scott Marshall is back for one of his famous Fun Run warm-ups, but this year he's going digital! Get your household together and watch the YouTube video <a href="HERE">HERE</a>. Or why not do this on video call with your mates, before all setting off in your local areas at the same time?

Finally – tell your friends and family! The new event format means that anyone can get involved to show their support. Let's shout about the Blue All Over Fun Run From Home and see how many people we can get pounding the streets and parks between 22<sup>nd</sup> – 28<sup>th</sup> June!

#### How will I know if I've ran 5km?

We wish we could all run together - but taking on 5km from home might make it difficult for you to track just how far you've travelled! If you're fortunate enough to have a phone or digital watch, we recommend taking a look at these 'best apps' from Runners World. Otherwise, why not speak to friends or map out your route before you set off.?

If you have any further questions, please do not hesitate to contact us on rangerscharity@rangers.co.uk.

Be safe and have fun!

With thanks from everyone at the Rangers Charity Foundation.